NATIONAL WATER & SEWERAGE AUTHORITY
HEADQUARTERS

CHARGE FOR SERVICES

AGREEMENT DOCUMENT

THIS AGREEMENT for Charge for Service facility as provided by Sub-Section 6 (2) of the National Water and Sewerage Authority Rates and Charges Regulations (SRO) 18 of 2010 is made on the _____ day of _____ in the year _____ BETWEEN _____ of _____ in the parish of Saint _____ the State of Grenada (hereinafter called "the Applicant") of the one Part and the **NATIONAL WATER & SEWERAGE AUTHORITY** with its Headquarters located at Lucas Street in the parish of Saint George in the State of Grenada (hereinafter called "the Authority") of the Other Part.

WHEREBY IT IS AGREED as follows:

1. The Applicant shall pay the Charge for Service in the sum of $_____ (**"the Charge for Service"**) prior to the installation and/or changes to the service selected in three (3) below, if applicable.

   1.1 The Authority reserves the right to apply the Charge for Service to settle the customer's account, thereby covering any installation costs and /or arrears left after the service is disconnected/final.

   1.2 The Charge for Service requirement must be satisfied upon reconnection.

2. Subject to 1.1 above:

   i. The Charge for Service is refundable within seven (7) business days of the written request for termination of service by the **Account Holder** or **Agent** of the account holder and

   ii. The Authority reserves the right to bring suit for any outstanding balance.

3. In addition to the Charge for Service, the Applicant shall be responsible for the paying of all charges, if any, associated with the following services:

(a) Private Water Service Connection	☐	(d) Name Change	☐
(b) Reinstatement of Service	☐	(e) Reconnection of Service	☐
(c) Transfer of Service /Line Upgrade	☐	(f) Sewer Connection	☐

DECLARATION

I hereby certify that the information provided above is true and correct to the best of my/our knowledge. I/We further acknowledge that I/We understand the obligations and responsibilities pursuant to this Agreement. I/We all agree that if the above information is found to be false or misleading that I/We shall indemnify the National Water & Sewerage Authority from all claims, actions and demands arising therefrom.

*****Amended June 2024*****

Customer/Agent Name	Customer/Agent Signature	Date

FOR OFFICIAL USE ONLY

Balance on Account $_____ Account #_____

Customer Service Representative	Signature	Date
Authorised By	Signature	Date

Amended June 2024